

▶▶▶ CUSTOMER EXPERIENCE TESTING CLOUD AND ON-PREMISES

IVR
LOAD
TESTING

IVR
APPLICATION
TESTING

PRODUCTION
MONITORING

OUTBOUND
DIALER AND
CALLBACK
TESTING

CTI AND
ROUTING
TESTING

AGENT
DESKTOP
EMULATION
AND
TESTING

ENDPOINT
EMULATION
AND TESTING

AGENT
HEADSET
AUDIO
TESTING

CYARA PLATFORM

UNIFIED TEST CASE MANAGEMENT, REPORTING, CAMPAIGN
MANAGEMENT, ADMINISTRATION AND VOICE QUALITY TESTING



HP QUALITY
CENTER
ADAPTER

APIs

SNMP
OPTION

MOS TESTING

VOICE
BIOMETRICS
OPTION

MULTILINGUAL

